
CHRISTOPHER A. BAINES

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EDUCATION

Bachelor of Arts - Honours History, 1977, University of Toronto
Train the Trainer Certification, 1997, Canadian Training & Development Group
Mediator, 1998, ADR Institute of Ontario

CAREER HISTORY

PRINCIPAL/MEDIATOR – C.A. BAINES MEDIATION

Formed a consulting practice in mediation and conflict resolution to measurably improve organizations' performance by resolving personnel issues.
Established a successful practice that specializes in team building, mediation and conflict resolutions skills. Clients are from corporate, non-profit and retail industries across Ontario. Appointed to the roster of the Ontario Mandatory Mediation Program in 1999 and have conducted over 520 cases involving wrongful dismissal, contract and estate issues as well as other issues of conflict. Also provide mediator/coach training services to Small Claims Courts in Richmond Hill, Newmarket and Toronto. 1996 - present. Awarded Chartered Mediator status in 2012.

MEDIATOR – ADR CHAMBERS

Conducted a high volume of telephone mediations for motor accident vehicle mediations on a full-time contract for the Financial Services Commission of Ontario (FSCO). This involved reviewing materials provided by parties and working through the complexities of the Statutory Accident Benefits Schedule (SABS) regulations of the Ontario Government. Part of a team of mediators hired to work through a backlog of 34,000 cases. October 2012 – November 2013.

PUBLISHER - SOUTHAM, INC.

Recruited to manage these two properties in Southam's occupational health & safety area - the leading national trade publication and a national conference.
Responsible for managing two properties - a trade magazine and an annual conference. This included coaching a staff of seven and involved all sales & marketing, circulation, direct mail, business plans, annual budgets, financial targets and direct selling. Re-organized sales department and staff responsibilities and implemented computerized management and sales system. 1994 - 1996.

ASSOCIATE EXECUTIVE DIRECTOR - RECYCLING COUNCIL OF ONTARIO

The Recycling Council of Ontario is non-profit, non-governmental agency dedicated to the 3Rs (reduce, reuse, recycle). It provides up-to-date information, policy and research to governments, business and the public.

Managed a staff of eleven in three departments to ensure qualified program and service delivery. Prepared and negotiated organization's budget request with major funders. Prepared, implemented and monitored annual work-plan for council. Developed, promoted and marketed a package of new services and opportunities for sponsors and prospects in order to increase revenues. Planned and implemented new projects including the marketing of databases and other revenue generating services. 1992 - 1994.

DIRECTOR – THE CENTRE FOR THE GREAT LAKES

Recruited to manage the Canadian operations of this high-level bi-national economic/environmental research and policy institute. This involved working with many former premiers, governors, cabinet ministers and major business leaders.

Directed all facets of the Toronto operation of this bi-national environmental research and policy institute. Wrote and presented numerous policy and position papers to promote and advance our goals. Managed fund-raising, research projects, advocacy, public outreach and administration. Organized three major environmental conferences involving industry, government and non-governmental organizations. Responsible for managing four full-time staff and consultants, four part-time employees and for the entire budget. 1989 - 1994.

EXECUTIVE ASSISTANT - MINISTER OF URBAN AFFAIRS

Worked as chief assistant to a parliamentary assistant (to the Minister of Municipal Affairs and Housing) and a cabinet minister in the Ontario legislature.

Responsible for producing briefs, speeches and regular columns for the Minister as well as coordinating ministry support services (policy development and communications). Responded to constituent concerns requiring direct advocacy representation with Workers Compensation Board, Ontario Municipal Board, Legal Aid, etc. 1981 - 1985.

ADDITIONAL

MEMBER – COLLINGWOOD – COMMITTEE OF ADJUSTMENT (Present)

MEMBER – COLLINGWOOD POLICE SERVICES BOARD (2014 - Present)

PRESIDENT – COLLINGWOOD OPTIMIST CLUB (Present)

BOARD MEMBER – ALTERNATIVE DISPUTE RESOLUTION INSTITUTE OF ONTARIO COMMITTEE (2018 - Present)

MEMBER – INTERNATIONAL JOINT COMMISSION – PUBLIC INTEREST ADVISORY GROUP (2010 - 2013)

CHAIR – ONTARIO LAND TRUST ALLIANCE (2008- 2011)

RECIPIENT - ONTARIO VOLUNTEERS AWARD 2005 & 2008