J. JAY RUDOLPH

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WORK EXPERIENCE

November, 1998 –

Present <u>RUDOLPH MEDIATION & ARBITRATION SERVICES INC.</u>

Acted as a Mediator in many thousands of litigious disputes achieving a very high settlement rate. Acted as an Arbitrator in a variety of insurance and

commercial disputes.

January, 1996 -

Present J. JAY RUDOLPH, Lawyer, Mediator & Arbitrator

Sole practitioner practicing civil litigation, mediation and arbitration.

March 1984 -

December, 1995 SHIBLEY RIGHTON, Barristers and Solicitors, Toronto

Civil litigation lawyer with expertise in insurance law, commercial and employment litigation. Admitted to partnership in 1989. Successfully conducted examinations for discovery and trials in a variety of cases; attained favourable resolution of complex cases through sound file management and incisive use of litigation and negotiation strategies. Acted as a mediator in numerous litigious disputes.

EDUCATION AND TRAINING

| 2002 - 2005 | Supervisor to student in Masters program in Conflict Analysis and Management, Royal Roads University, Victoria, B.C. |
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| 1998 | Advanced Negotiation Workshop Harvard Law School, Cambridge, Massachusetts |
| 1995 | Certificate Course in Arbitration |

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Arbitration and Mediation Institute of Ontario

1994 Negotiation Workshop

Harvard Law School, Cambridge, Massachusetts

1993 Certificate Course in Mediation Training

Arbitration and Mediation Institute of Ontario

1984 - Present Attended numerous continuing legal education courses in the areas of civil

litigation and mediation, including numerous educational programs of the

International Academy of Mediators

1984 Admitted to the Bar of Ontario

1982 Bachelor of Law Degree

Osgoode Hall Law School

ACHIEVEMENTS AND APPOINTMENTS

1991 - 1995

| ACHIEVEMENTS AND APPOINTMENTS | |
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| 2020 | Inducted into the Ontario Academy of Mediators and Arbitrators, a Chapter of the Canadian Academy of Distinguished Neutrals in recognition of his work as a mediator and arbitrator |
| 2018 | Selected by Class Counsel and Counsel for the Defendant in a Class Action to provide independent legal advice to Class Members regarding the proposed settlement, including whether to opt out of the proposed settlement |
| 2013 | Designated as a Chartered Mediator and Chartered Arbitrator by the ADR Institute of Canada |
| 2003 - 2015 | Elected to the Board of Directors of The Jewish Camp Council, a not-for-profit corporation that operates a residential summer camp |
| 1999 | Selected by counsel for Manulife Financial and Class Counsel and approved and appointed by Orders of the Ontario Superior Court of Justice and the Supreme Court of British Columbia to be an Independent Third Party Arbitrator to resolve appeals made by class members in the Manulife Premium Offset Insurance Class Action Litigation in Ontario and British Columbia |
| 1999 | Elected Secretary-Treasurer of the International Academy of Mediators |
| 1998 | Appointed by the Admissions and Equity Committee of the Law Society of Upper Canada to chair a working group to examine and report on Procedures regarding Summer Student Recruitment |
| 1997 | Appointed by the Commissioner of Insurance to the roster of Pre-Hearing Arbitrators at the Ontario Insurance Commission |
| 1994 | Elected by the partners of Shibley Righton to the firm's Executive Committee, responsible for overall financial and administrative management of the firm |

1989 - 1994 Instructor in Civil Procedure course at the Bar Admission Course

Member of the Articling Sub-Committee of the Legal Education Committee

of the Law Society of Upper Canada; Appointed Chair in 1995

PROFESSIONAL MEMBERSHIPS

- Law Society of Upper Canada
- Canadian Bar Association
- Distinguished Fellow of the International Academy of Mediators
- ADR Institute of Ontario, Inc.
- The Advocates Society
- Ontario Academy of Mediators and Arbitrators, a Chapter of the Canadian Academy of Distinguished Neutrals

J. JAY RUDOLPH

Jay Rudolph is a lawyer, mediator and arbitrator. He was called to the Bar in 1984 and practiced law for 12 years as an associate and as a partner at a mid-size Toronto law firm. He has 36 years experience in civil litigation with demonstrated expertise in insurance law, commercial and employment litigation. As a lawyer, acting for both Plaintiffs and Defendants, he successfully attained favourable resolution of complex cases through the incisive use of litigation and negotiation strategies and trial advocacy.

Jay has been mediating cases for 26 years. He has received specialized training in mediation and negotiation, including completion of the Negotiation Workshop and Advanced Negotiation Workshop at Harvard Law School as well as many high-level mediation training courses. Jay brings to the mediation process an ability to listen, empathize and encourage communication which results in the practical and economical resolution of disputes. Jay is able to quickly identify parties' interests, establish trust with the participants and he works tirelessly to facilitate settlements favourable to all parties. He has successfully mediated many thousands of cases over the past 26 years.

Jay has been retained to arbitrate loss transfer cases and priority disputes pursuant to the *Insurance Act* as well as other commercial cases. Jay's written decisions are available for review upon request.

More recently, Jay was one of three lawyers and mediators selected by Class Counsel and Counsel for the Defendant in a Class Action to provide independent legal advice to Class Members regarding the proposed settlement, including whether to opt out of the proposed settlement. The Superior Court of Ontario approved the proposed settlement in 2019.

Jay's mediation practice focuses on all types of insurance related disputes including personal injury, medical, dental and legal malpractice, product liability and professional negligence. Jay also mediates employment, estates and commercial cases.

Jay has been designated a Chartered Mediator (C. Med) and Chartered Arbitrator (C. Arb) by the ADR Institute of Canada. He is a Distinguished Fellow of the International Academy of Mediators and has been inducted into the Ontario Chapter of the Canadian Academy of Distinguished Neutrals as a Mediator and Arbitrator.